

## **PROPOSAL EVALUATION**

### **Enterprise Class IP - Base system Integration**

- Lotus Notes and voicemail integration
- Presence awareness is accomplished with
- Instant messaging (Sametime) can be used with this system
- Video calling
- Audio Conferencing
- Multi-Party conferencing accomplished from Lotus Notes client - click to conference and click to call

### **Quality and Functionality of System**

- Redundancy
- Reliability
- Fail-Over Factor
- Scalability
- Mobility
- Emergency 911 services

### **Base Features of System**

- unified messaging licenses
- video/audio/collaboration licenses - CONCURRENT
- licenses which will allow for presence, click to call, click to collaborate with the Lotus Notes client
- efax licenses
- Softphone licenses

### **Training and Installation**

- Training materials
- Installation timeline
- Training plan

### **Maintenance**

- Based on "24/7" monitoring

### **Telephone System Based on cost and functionality of telephones**

- Supports how many deskphones
- Supports how many voicemail boxes
- Entry level /Enhanced/Professional phones - full duplex with handsfree and display
- Minimum/Maximum characters displayed on each model of phone

## **PROPOSAL EVALUATION**

**Video Desktop**

- functionality with IBM Lotus Sametime

**Collaboration Tools**

- Based on integration of Lotus Notes and Sametime

**Vendor Profile Management**

Installation experience using Nortel 5520 switches

Integration of Lotus Notes and Web Mail

Integration with IBM Sametime as the collaboration tools

Integration with IBM WebSphere portal with Presence Awareness